

# **DELL EMC OPENMANAGE SERVER UPDATE UTILITY**

Version 17.04.00 (32-bit)

Release Notes

# Release Type and Definition

This release notes provides information about Dell EMC OpenManage Server Update Utility (SUU) from 11th generation of PowerEdge servers to 13th generation of PowerEdge servers.

This file also contains updated information for your "Dell EMC OpenManage Server Update Utility User's Guide" and any other technical documentation that is included with SUU.

See the Dell Support website located at "dell.com/openmanagemanuals" for more information and to download the latest version of SUU.

Note: For information on Dell Update Packages (DUP), see the DUP Release notes files present on the SUU ISO.

## Version

17.04.00

## Release date

April, 2017

## Previous versions

16.12.00

## Importance

**RECOMMENDED:** Dell recommends applying this update during your next scheduled update cycle. The update contains feature enhancements or changes that will help keep your system software current and compatible with other system modules (firmware, BIOS, drivers, and software).

It is recommended that you review the update procedure to determine if it applies to your system. The update contains changes that may impact only certain configurations, or provides new features that may/may not apply to your environment.

## What's new

- Support for C6320P platform

**Note:** Starting SUU 17.04, the 10th generation of PowerEdge servers are not supported.

## What is supported?

The following operating systems are supported:

Microsoft Windows Operating Systems:

- Microsoft Windows Server 2016
- Microsoft Windows Server 2012 R2
- Microsoft Windows Server 2012, Essentials, Enterprise, Datacenter and Foundation x64 editions

- Microsoft Windows Server 2008 R2 Foundation, Standard, Enterprise, and Datacenter and Web x64 editions with SP1
- Microsoft Windows Server 2008 Foundation, Standard, Enterprise, and Datacenter and Web x86 and x64 editions with SP2

#### Linux Operating Systems:

- SUSE Linux Enterprise Server 11 SP4 x64
- SUSE Linux Enterprise Server 12 SP2 x64
- Red Hat Enterprise Linux 6 update 7 x64
- Red Hat Enterprise Linux 7 update 2 x64

#### Virtualization Operating Systems:

- Microsoft Hyper-V R2 Server
- Citrix XenServer v6.5

See the "Dell Systems Software Support Matrix" for the latest list of supported Dell PowerEdge systems and operating systems. The Dell Systems Software Support Matrix' is available at "[dell.com/openmanagemanuals](http://dell.com/openmanagemanuals)."

### Supported web browsers

SUU 17.04.00 supports the following Web browsers:

- Microsoft Internet Explorer 9.0
- Microsoft Internet Explorer 10.0
- Microsoft Internet Explorer 11.0
- Mozilla Firefox version 10.0
- Mozilla Firefox version 11.0
- Mozilla Firefox version 12.0

### Platforms affected

SUU 17.04.00 supports the following PowerEdge systems running the supported Linux and Windows operating systems:

M420, M520, M610, M610x, M620, M710, M710HD, M820, M910, M915,

R210, R210 II, R220, R310, R320, R410, R415, R420, R510, R515, R520, R610, R620,

R710, R715, R720, R720xd, R810, R815, R820, R910, R920, FM120

T110, T110 II, T310, T320, T410, T420, T610, T620, T710

R730, R730xd, T630, R630, M630, R530, R430, T430, FC630, C4130, FC430, FC830, M830,

R530xd, R930, R330, R230, T330, T130, C6320, C6320P, DSS1500, DSS2500, DSS1510, R830

SUU supports the following Dell VRTX systems running the supported Linux and Windows operating system:

M520-VRTX, M620-VRTX, M820-VRTX, M630-VRTX, M830-VRTX

SUU supports the following Dell PowerVault systems running the supported Windows operating system:

NX1950,DP500/ NF500, NX300,DL2000,DP600/NF600,NX3000,DL2100,NX3100,DL2200, NX3500,NX200.

SUU supports the following EqualLogic systems running the supported Linux and Windows operating system:

DX6004S, DX6012S, DX6000G, FS7500, DX6000

## Important notes

DUPs for Dell Lifecycle Controller OS Driver packs are no longer available on the Dell OpenManage Server Update ISO. You can find them on Dell Lifecycle Controller OS Driver Packs ISO.

The below information helps enhance your experience with SUU in specific implementations and environments.

- SUU supports Integrated Dell Remote Access Controller (iDRAC) Service Module 2.3 and later version.  
NOTE: iDRAC Service Module is supported on all 12th and 13th generation of PowerEdge servers (64-bit operating system) with iDRAC version later than 2.10.10.10.
- If you launch SUU from a command shell and then press <Ctrl><C>, the SUU procedure, as well as any running updates, will terminate.(137862)
- When you launch SUU, depending on the system configuration the inventory collection process takes few minutes , delaying the display of system comparison report.(138439)
- The figures and examples in the "Dell OpenManage Server Update Utility User's Guide" are used as examples only and may not be identical to the SUU GUI.(137294,136624)
- When you verify the SUU return codes, use the operating system-specific commands to view the exit codes.(137296)  
For example:  
Microsoft Windows: echo %ERRORLEVEL%  
Red Hat Enterprise Linux: echo \$?

## Known issues and resolutions

This section provides information about known issues with this release of SUU:

- SUU GUI fails to open in Red Hat Enterprise Linux 7.2 operating system.

If SUU GUI, is unable to launch in Red Hat Enterprise Linux 7.2 (64-bit) operating system perform the following -

Run the command in the terminal:–#echo -e "Section \"Device\"\nIdentifier \"Device0\"\nOption \"SWCursor\" \"True\"\nEndSection" > /etc/X11/xorg.conf.d/xorg.conf

On completion of the command, ensure that the contents are:–#cat /etc/X11/xorg.conf.d/xorg.conf–Section "Device" –Identifier "Edifice"–Option "SWCursor" "True"–EndSection.

Type the command, #systemctl restart gdm.service to restart the GDM service. The user will be logged off

after running the command.

- VRTX M520 is displayed as M520 in SUU Comparison report.
- VRTX M620 is displayed as M620 in SUU Comparison report.
- The BIOS package is not available for T105 platform. (BITS089778)
- Intel firmware and driver is not supported on AQUA platform. (BITS209784)
- The 13G SEP firmware DUP {SWB# GWJRF} won't work on more than 8 HDD backplane system configurations.
- Hard drive update is not supported in HBA mode.
- When updating multiple, identical devices on the same system, SUU applies the latest update to all instances of all devices. For example, if the system is configured with three controllers configured with firmware or driver versions 1.2, 1.3, and 1.4, and the repository version is 1.4, SUU applies version 1.4 to all instances of all devices.(136620)
- When you run SUU using the "-p" option, SUU reports the current instance log location ("suu -p") instead of the SUU instance log location ("suu -u") that is performing the update.(135925)
- If a NIC teaming application is installed on the system, SUU updates only the NIC base driver, if the driver is compatible with the teaming application. To verify driver compatibility, run DUP on the system to update the driver and read the generated messages.(138648)
- Devices that are disabled in the operating system are not inventoried or updated by SUU. To update or inventory these devices, enable the devices in the operating system and then re-launch SUU. (142111)
- Do not use the RAC/iDRAC virtual media to remotely run SUU on a system. This procedure ends the virtual media connection, resulting in an unsuccessful SUU update.(144487)
- SUU update is unsuccessful if SUU is run from a pathname that contains special characters such as, ";,/, \, \$, and so on. It is recommended to use a directory name without any special characters for running SUU. For example, when a USB DVD-ROM or USB disk is attached, to a system running SUSE Linux Enterprise Server operating system, mounts it to a directory name that contains special characters. For example, /media/USB:1:2/. (42279)
- In Linux, if there is no space in the var partition or tmp folder, SUU displays the following error message:  
"Not enough space available in the /var or /tmp folder. Please ensure you have atleast 1.5GB.  
"Ensure that you have sufficient space in the var partition or tmp folder and reboot SUU to start the system inventory.(66118)
- In some cases, where the latest Intel NIC driver (Intel PRO PCIE Gigabit Family of Adapters 9.5, base driver version 9.6.31.0) is installed as part of Dell Systems Build and Update Utility (SBUU) install, SUU may not be able to inventory the respective NIC. This happens because SBUU would not have installed the umbrella software. In these cases, install the umbrella with the umbrella installer (available at dell.com/support or in the SERVICE directory in the Dell Systems Management Tools and Documentation DVD).(DF130363)

- You cannot run on a 64-bit Red Hat Enterprise Linux operating system on SUU because SUU is a 32-bit application.

The work around is: Defect DF452489

Manually install the following RPMs:

glibc.i686

compat-libstdc++.i686

libstdc++.i686

zlib.i686

libxml2.i686

libXp.i686

libXtst.i686

ncurses-libs

pam.i686

- If you login to a system running on Microsoft Windows Small Business Server 2008 operating system, by default you are logged in as a regular user even though you may have Administrator privileges. This is due to an in-built feature called User Account Control (UAC) that automatically reduces the potential of security breaches. Before you run SUU on your system, elevate the privileges for administrators using Windows security options in Group Policy Editor. For more information, see the SUU User's Guide.
- Defect DF452489 - Export comparison report, in the file Dialogbox mouse movements are sluggish  
To work around the issue, add the following line:

"\*.multiClickTime: 500" to the file ~/.Xdefaults and run xrdp -merge ~/.Xdefaults

- Defect DF497677 - If an update fails while updating multiple devices of same type, the comparison report shows that the current version is updated for all entries of the selected type.
- On all versions of the ESX, following USB connection error messages are generated, these messages can be ignored.

A typical message is:

Vendor: iDRAC Model: MAS022 Rev: 1.00

Type: Direct-Access ANSI SCSI revision: 02

Vendor: iDRAC Model: SECUPD Rev: 0329

Type: Direct-Access ANSI SCSI revision: 02

- The Update Package is running on an unsupported new operating system, do you want to continue?" message will pop-up in Microsoft Windows Server 2012 operating system, because all DUPs are not recreated based on new DUP framework.

## Installation

SUU is a stand-alone application that runs directly from the ISO. For more information on installing SUU, see the "Dell OpenManage Server Update Utility User's Guide."

Note: Only users with administrator (Microsoft Windows) or root (Linux) privileges can perform updates with SUU.

## Contacting Dell

**NOTE:** If you do not have an active Internet connection, you can find contact information on your purchase invoice, packing slip, bill, or Dell product catalog.

Dell provides several online and telephone-based support and service options. Availability varies by country and product, and some services may not be available in your area.

To contact Dell for sales, technical support, or customer service issues:

1. Visit [support.dell.com](http://support.dell.com).
2. Select your support category.
3. If you are not a U.S. customer, select your country code at the bottom of the [support.dell.com](http://support.dell.com) page, or select All to see more choices.
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On the Manuals page, click Software>Systems Management. Click on the specific product on the right side to access the documents.

For information on technical support, visit [www.dell.com/contactus](http://www.dell.com/contactus).

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